

To remove the Ormeau Woods State High School Wi-Fi profiles and apps from your personally owned iPad device, follow the steps below.

First save any documents that were created in apps installed via the Comp Portal app (Word, Notability, Ibis Paint, etc) to a backup location (personal OneDrive, iCloud, etc) as those files may lost during the removal process.

- 1. Open the Intune Company Portal (Comp Portal) app
- 2. Go to the Devices tab







- 3. Select the device to be removed (This is the iPad (x generation) that you're currently using.)
- 4. Click ...



## 5. Then click Remove device

12:15 pm Wed 23 Oct Queensland Government Department of Education Q			<ul> <li>₹ 85% </li> <li></li> </ul>
Devices		iPad Student -	
_	iPad Student - <b>Man</b> This is the iPad (9th generation) that you're currently using.		Remove device
_	iPad (9th generation)	i This is the dev	Check status
_	iPad Student Loan – iPad (9th generation)	Device settings status	Can access company resources
		Last checked	23 Oct 2024 at 12:09 pm
		Check status	20 000 202 F at 12:00 pm





Follow any other prompts to finish device removal.

The **Comp Portal** app can now be deleted.

## Intune Portal – Website

Alternatively, the user can log into the Intune portal and remove the device (requires school MIS username and password).

- 1. Login to https://portal.manage.microsoft.com/devices
- 2. Select the device to remove
- 3. Click Remove

If you are unable to remove your device, please contact it@ormeauwoodsshs.eq.edu.au

